UNITED TELECOM INC Received & Inspected

3550 WILSHIRE BOULEVARD 17TH FLOOR LOS ANGELES CALIFORNIA 90010 unitedtelecomea@yaboo.com

FEB 27 2013

FCC Mail Room

February 19, 2013

Via United States Certified Mail

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W, Suite TW-A325 Washington, DC 20554

RE: 2012 CPNI Certification, EB Docket 06-36

Dear Ms. Dortch:

Pursuant to section 64.2009(e) of the Commission's rules¹ and the Commission's *Public Notice*, DA 13-61, dated January 16, 2013 in the above-captioned matter, United Telecom Inc.,² hereby submits its compliance certificate and a statement explaining how the Company's operating procedures ensure compliance with these regulations.

By the attached Certificate, I hereby certify to the Commission that United Telecom Inc. has established, and strictly follows, policies and operating procedures to fully comply with section 64.2009 of the Commission's rules governing Customer Proprietary Network Information ("CPNI").

United Telecom Inc. has established strict policies, which expressly prohibit release of CPNI to any employee not directly involved in the provision of service to the customer, subject to disciplinary action and termination of employment. Employees that may have access to CPNI receive an initial CPNI protection briefing and annual CPNI protection requirement reviews thereafter. All employees are strictly held to non-disclosure obligations.

CPNI data is accessible only to those employees with a "need to know" for purposes of serving current subscribers. The Company does not sell, or otherwise release, CPNI to other entities under any circumstances. All contact with customers is documented through retention of electronic copies of communications and retention of any scripts used if contacting subscribers telephonically, for a minimum period of one year. All sales or marketing campaigns initiated by the Company require my approval, as the officer responsible for ensuring that each campaign strictly complies with the Commission's CPNI regulations.

Questions regarding this matter may be directed to me, at <u>unitedtelecomca@yahoo.com</u>.

Sincerely,

UNITED TELECOM, INC.

Sapina Quayum

President

¹ 47 C.F.R. §64.2009(e).

² f/k/a Sapina Quayum d/b/a United Telecom Inc.

Little Books

Annual 47 C.F.R. S: 64.2009(e) CPNI Certification EB Docket 06-36

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Annual 64.2009(e) CPNI Certification for Calendar Year 2012.

FCC Mail Room

Date filed: February 19, 2013

Name of company covered by this certification: United Telecom, Inc.

Form 499 Filer ID: 825391

Name of signatory: Sapina Quayum

Title of signatory: President

I, Sapina Quayum, certify that I am an officer of the Company named above, and acting as an agent of the Company, that I have personal knowledge that the Company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. §64.2001 et seq.

Attached to this certification is an accompanying statement contained in the transmittal letter, explaining how the Company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The Company has not taken, nor been compelled to take, any actions³ against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The Company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed

UNITED TELECOM, INC.

Sapina Quayum President

3550 Wilshire Boulevard, 17th Floor

Los Angeles, CA 90010 Telephone: 213.381.7160

³ Proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers.

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UNITED TELECOM, INC.

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Sapina Quayum President 3550 Wilshire Boulevard, 17th Floor Los Angeles, CA 90010

Telephone: 213.381.7160

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